

We're reprocessing some claims denied for timely filing for Blue Cross and BCN commercial

We're reprocessing claims that were denied for timely filing for Blue Cross Blue Shield of Michigan and Blue Care Network commercial in order to allow for the <u>90-day timely</u> <u>filing extension we announced April 10, 2024</u>.

• For Blue Cross commercial: System changes to extend the filing limit were implemented on May 10, 2024. Professional claims received between Feb. 22 and May 10, 2024, with dates of service on or after Aug. 26, 2023, may have been affected. These claims were denied with the following code and description:

F608 – You have a limited time to send us claims after the service date. We received this claim after the last day of the filing limit in your contract with us. No amount is due from us or the member.

• For BCN commercial: Professional and facility claims received between Feb. 22 and April 11, 2024, may have been affected. These claims were denied with the following code and description:

TFO – Timely Filing Period Exceeded.

If you have claims that were affected, **you don't need to take any action**. We have updated our systems and will automatically reprocess the affected claims by the end of June 2024. Don't resubmit the claims.

We apologize for any inconvenience this issue has caused. Thank you for your patience.

<u>Subscribe</u> to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.