

Questionnaire changes in the e-referral system starting June 23

On June 23, 2024, we'll update three questionnaires in the e-referral system.

We'll also update the [Authorization criteria and preview questionnaires](#) document on the ereferrals.bcbsm.com website to reflect these changes.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires in the e-referral system.

Questionnaire	Will open for	Updates
<i>Chemical peels, dermal</i>	BCN commercial	Will no longer open for BCN Advantage. However, procedure codes *15789 and *15793 continue to require prior authorization. There are no changes to the questionnaire for BCN commercial.
<i>Chemical peels, epidermal</i>	BCN commercial	Will no longer open for BCN Advantage. However, procedure codes *15788 and *15792 will continue to require prior authorization. *17360 is no longer covered by Medicare or by our Medicare Advantage plans. There are no changes to the questionnaire for BCN commercial.
<i>Enteral nutrition</i>	BCN commercial	<ul style="list-style-type: none"> For BCN commercial, the questionnaire will no longer open for the following procedure codes: S9341, S9342 and S9343. For BCN Advantage, the questionnaire will no longer open. However, the following procedure codes continue to require prior authorization: B4102, B4103, B4104, B4149, B4150, B4152, B4153, B4154, B4155, B4157, B4158, B4159, B4160, B4161, B4162, B9002 and B9998.

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled [Authorization criteria and preview questionnaires](#).

You can access this document by going to ereferrals.bcbsm.com and clicking on *BCN* and then click on *Prior Authorization & Plan Notification*. Scroll down and look under the "Authorization criteria and preview questionnaires for select services" heading.

Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires document* explains how to access the pertinent authorization criteria and medical policies.

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