



Nonprofit corporations and independent licensees  
of the Blue Cross and Blue Shield Association

## Provider alert

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>,  
BCN commercial and BCN Advantage<sup>SM</sup>

Categories: Authorizations/referrals

Date posted: June 24, 2024

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### Utilization management phone closed on June 28 until 1 p.m.

On Friday, June 28, 2024, from 9:30 a.m. to 1 p.m., you won't be able to reach the Blue Cross Blue Shield of Michigan and Blue Care Network Utilization Management department through the phone number 1-800-392-2512.

**What to do:** For urgent requests, call the after-hours number at 1-800-851-3904.

The 1-800-392-2512 phone line will reopen at 1 p.m. on June 28.

We apologize for any inconvenience this may cause.

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