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of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial, Medicare Plus BlueSM,
BCN commercial and BCN AdvantageSM

Category: Authorizations/referrals

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Updated TurningPoint medical policies for musculoskeletal and pain management procedures

Blue Cross Blue Shield of Michigan, Blue Care Network and TurningPoint Healthcare Solutions LLC are updating medical policies for musculoskeletal and pain management procedures. These policies apply to prior authorization requests that are submitted on or after Oct. 16, 2024.

To view a summary of changes to the TurningPoint medical policies, see the document [2024 updates to TurningPoint medical policies for musculoskeletal and pain management procedures](#). This document is also available on the Musculoskeletal Services and Pain Management Services pages on ereferrals.bcbsm.com.

To view the current medical policies, log in to the TurningPoint Provider Portal and click *Help* in the menu at the top of the screen. The updated medical policies will be available in the TurningPoint provider portal on Oct. 16, 2024.

For additional information about the TurningPoint musculoskeletal surgical quality and safety management program, see the following pages on ereferrals.bcbsm.com:

- [Blue Cross Musculoskeletal Services](#)
- [Blue Cross Pain Management Services](#)
- [BCN Musculoskeletal Services](#)
- [BCN Pain Management Services](#)

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TurningPoint Healthcare Solutions LLC is an independent company that manages prior authorizations for musculoskeletal surgical and related procedures for Blue Cross Blue Shield of Michigan and Blue Care Network.