Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

BCN commercial and BCN AdvantageSM
Category: Authorizations/referrals

Date posted: July 22, 2024

Changes to the *BCN referral and authorization requirements for Michigan providers* document

We updated the document titled *BCN referral and authorization requirements for Michigan providers*. Although the document continues to be accessible at the same location you're used to and at the same website address, we renamed it to <u>Michigan providers: BCN global referral</u>, <u>plan notification and prior authorization requirements</u> to reflect the full scope of the information found in the document. We also updated the look of the document and reorganized the information.

Here's a summary of the changes:

Section in previous document	Section in new document
"Section 1. Plan notification and authorization requirements" — Explanation of plan notifications and prior authorizations	Moved to the new "Overview of global referrals, plan notifications and prior authorizations" section.
	This section contains a detailed explanation of each of these terms.
"Section 1. Plan notification and authorization requirements" — Table of services	Replaced by the "Requirements at a glance" section.
	This section lists all services and indicates whether each service requires a global referral, plan notification or prior authorization.
	If more information is available for the service, the name of the service is linked. Clicking the link takes you to a subsection later in the document that includes the additional information.
"Section 1. Plan notification and authorization requirements" — "Vendor contact information" subsection	Replaced by the "How to submit global referral requests, plan notifications and prior authorizations" section.
	This section states how to log in to our provider portal (availity.com*) and access the appropriate portal for submitting global referral, plan notification and prior authorization requests.
"Section 2: Referral requirements" — General referral requirements and product-specific requirements	Moved to the new "Overview of global referrals, plan notifications and prior authorizations" section. Look in the "Global referrals" subsection.
"Section 2: Referral requirements" — Table of services	Moved into the new "Requirements at a glance" section.

You can access the updated document by:

- Going to ereferrals.bcbsm.com.
- 2. Clicking BCN.

Provider alert



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- 3. Clicking Prior Authorization & Plan Notification in the left navigation.
- 4. Clicking the *Michigan providers: BCN global referral, plan notification and prior authorization requirements* link.

<u>Subscribe</u> to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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