

Facilities can now enter post-acute care prior authorization requests for Medicare Advantage members in e-referral

Facilities should now enter prior authorization requests for post-acute care services in the e-referral system for Medicare Plus Blue and BCN Advantage members for admissions on or after Oct. 1, 2024.

Important: Currently, there's an issue with adding comments while answering the series of questions that are presented in the e-referral system. See [Don't add comments when answering InterQual® Connect™ questions in the e-referral system](#) for more information.

To learn more about changes to the prior authorization process for post-acute care for Medicare Advantage members starting Oct. 1, 2024, see:

- The provider alert [Update: Learn more about changes related to post-acute care services for Medicare Advantage members starting Oct. 1](#). It includes:
 - Overall information about the change
 - Training opportunities, including a recorded webinar and a link to register for a Q&A session
- The document [Post-acute care requirements: Information for providers](#)
- These pages on [ereferrals.bcbsm.com](#):
 - [Blue Cross Post-Acute Care](#)
 - [BCN Post-Acute Care](#)

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