

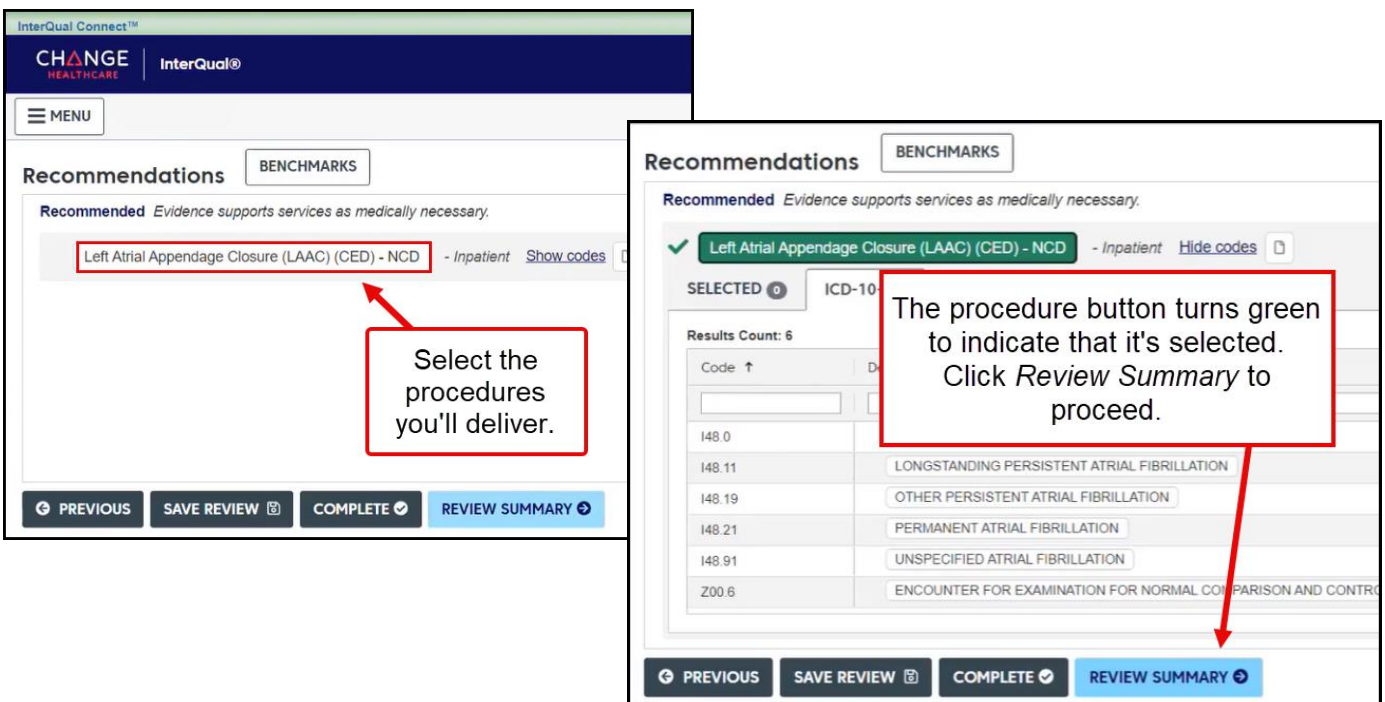
Select a recommended procedure when answering InterQual Connect questions in the e-referral system

When submitting prior authorization requests for certain services in the Blue Cross Blue Shield of Michigan and Blue Care Network e-referral system, health care providers are prompted to answer a series of InterQual[®] Connect[™] questions.

After answering the questions, you must do one of the following to complete the submission process:

- If there are recommended procedures, select each procedure you'll deliver and then click *Review Summary*.

Important: If you don't select a recommended procedure, cases that meet criteria will pend for review. This will delay our processing of your request.



The screenshots illustrate the process of selecting a recommended procedure in the InterQual Connect system. The left screenshot shows the 'Recommendations' tab with a list of procedures. The procedure 'Left Atrial Appendage Closure (LAAC) (CED) - NCD - Inpatient' is highlighted with a red box, and a callout box indicates that the user should select the procedures they will deliver. The right screenshot shows the same procedure selected, with a green checkmark and a green button. A callout box explains that the procedure button turns green to indicate it's selected and that the user should click 'Review Summary' to proceed.

- If there are no recommended procedures, click *Review Summary*.

Training resources

To learn more about submitting prior authorization requests through the e-referral system:

- **Complete the InterQual criteria mini module on our provider training site.** Access the mini module by logging in to our provider portal (availity.com**), clicking Payer Spaces on the menu bar, clicking the BCBSM and BCN logo, and then clicking the Provider Training Site tile. On the Applications tab on the provider training site, search for InterQual.
- **Refer to the [e-referral User Guide](#)** for information about submitting prior authorization requests in the e-referral system.

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