

Register now for Oct. 10 webinar on prior authorization programs with Carelon

There's still time to register for the "Prior Authorization Programs with Carelon" webinar scheduled for Thursday, Oct. 10, 2024, from 10 to 11 a.m. Eastern time.

This live session builds on a webinar offered earlier this year to deep dive into some intermediate topics, such as denials and appeals. The presentation is followed by a question-and-answer period.

How to register

Register for this webinar on the Blue Cross Blue Shield of Michigan and Blue Care Network Provider Training site. Follow these steps:

1. Log in to our provider portal at availity.com.*
2. Click on *Payer Spaces* on the menu bar and then click on the BCBSM and BCN logo.
3. Under *Applications*, click on the *Provider Training Site* tile.
4. Click on *Submit* on the Select an Organization page.

Existing users who used the same email address as their provider portal profile email will be directed to the training site.

Note: If you used a different email address, contact ProviderTraining@bcbsm.com to update your profile.

Those who don't have a provider portal account can directly access the training through the [Provider Training website](#).

How to prepare for the webinar

To prepare for the webinar, take one of the following courses about working with Carelon:

- Carelon Medical Benefits Management overview e-learning — This 15-minute module reviews the basics of working with Carelon Medical Benefits Management.
- Prior authorization program with Carelon Medical Benefits Management presentation — This webinar was recorded in June. It has an overview of the processes and a step-by-step demonstration of submitting a prior authorization request in the Carelon provider portal.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage prior authorizations for select services.