

Register for a Nov. 22 session about changes to post-acute care services for Medicare Advantage members

On Oct. 1, 2024, Blue Cross Blue Shield of Michigan and Blue Care Network started managing prior authorization requests for post-acute care services for Medicare Plus Blue and BCN Advantage members.

In September and October, we offered live Q&A sessions to discuss this change. Due to the strong interest in those sessions, we added a session in November.

We encourage anyone who has questions about the change to register for the *Medicare Advantage Post-Acute Care - Q&A session* — even if you've already attended one of the earlier sessions.

Register for the November Q&A session

To register, log in to the Provider Training site and look in the event calendar or search on *post-acute*.

Look for the *Medicare Advantage Post-Acute Care - Q&A session* on Friday, Nov. 22, 2024, from noon to 12:45 p.m.

Before attending the Q&A session

Before attending the live Q&A session, watch the recorded webinar *Medicare Advantage post-acute care prior authorization program presentation*, which you can find on our Provider Training site by searching on *post-acute*.

How to access the Provider Training site

To access the Provider Training site:

1. Log in to our provider portal (avallity.com*).
2. Click *Payer Spaces* in the menu bar and then click the BCBSM and BCN logo.
3. Click the *Provider Training Site* tile in the Applications tab.
4. Select an organization and click *Submit*.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

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*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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