## **Provider alert**



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Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>, BCN commercial and BCN Advantage<sup>SM</sup>

Categories: Authorizations/referrals, Behavioral health

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## Nov. 28-29 holiday closure: How to submit authorization requests for inpatient admissions

Blue Cross Blue Shield of Michigan and Blue Care Network corporate offices will be closed on these days:

- Thursday, Nov. 28, 2024: Thanksgiving Day
- Friday, Nov. 29, 2024: The day following Thanksgiving

Refer to the document titled <u>Holiday closures: How to submit authorization requests for inpatient admissions</u> for instructions on how to submit authorization requests for inpatient admissions during the closure.

You can access this document on the **ereferrals.bcbsm.com** website, on these webpages:

- Blue Cross Acute Inpatient Admissions and Behavioral Health pages
- BCN Acute Inpatient Admissions and Behavioral Health pages

Note the additional Blue Cross and BCN holiday closures that will occur during 2024 and 2025, so you can plan ahead:

- Tuesday, Dec. 24 and Wednesday, Dec. 25, 2024 Christmas holidays
- Tuesday, Dec. 31, 2024, and Wednesday, Jan. 1, 2025 New Year's holidays

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