

Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

Category: Authorizations/referrals

Date posted: Dec. 6, 2024

Until Dec. 22, fax requests for prospective inpatient admissions with procedure code *99222

Blue Cross Blue Shield of Michigan and Blue Care Network are working to correct a problem in the e-referral system that's preventing providers from submitting prior authorization requests for prospective acute medical and surgical inpatient admissions that include procedure code *99222.

We expect that the problem with these requests will be corrected by Dec. 22, 2024, at which time providers will once again be able to submit these requests through the e-referral system.

Until Dec. 22, please fax these requests to us. Blue Cross and BCN staff will enter the requests in the e-referral system.

Use the appropriate fax number, as shown below:

- UAW Retiree Medical Benefits Trust (URMBT) Blue Cross non-Medicare requests: 1-866-915-9811.
- Other Michigan Blue Cross commercial requests: 1-800-482-1713.
- Other non-Michigan Blue Cross commercial requests: 1-866-411-2585.
- BCN commercial requests: 1-866-313-8433.
- Medicare Plus Blue requests: 1-866-464-8223. As an alternative, send an e-fax or email to MedicarePlusBlueFacilityFax@bcbsm.com.
- BCN Advantage requests: 1-866-526-1326

Important: Same-day and retroactive requests that include procedure code *99222 aren't affected by this problem. Providers should continue to submit those requests through the e-referral system as usual.

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