Provider alert



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

Categories: Authorizations/referrals, Behavioral health

Date posted: Dec. 16, 2024

December – January holiday closure: How to submit authorization requests for inpatient admissions

Blue Cross Blue Shield of Michigan and Blue Care Network corporate offices will be closed on these days:

- Tuesday, Dec. 24, 2024 Christmas Eve
- Wednesday, Dec. 25, 2024 Christmas Day
- Tuesday, Dec. 31, 2024 New Year's Eve
- Wednesday, Jan. 1, 2025 New Year's Day

Refer to the document titled <u>Holiday closures: How to submit authorization requests for inpatient admissions</u> for instructions on how to submit authorization requests for inpatient admissions during the closure.

You can access this document on the **ereferrals.bcbsm.com** website, on these webpages:

- Blue Cross <u>Acute Inpatient Admissions</u> and <u>Behavioral Health</u> pages
- BCN Acute Inpatient Admissions and Behavioral Health pages

<u>Subscribe</u> to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.