

Questionnaire updates in the e-referral system effective Dec. 22

On Dec. 22, 2024, we'll update and delete questionnaires in the e-referral system as indicated in the tables below.

We'll also update the [Authorization criteria and preview questionnaires](#) document on the ereferrals.bcbsm.com website to reflect these changes.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires in the e-referral system.

Questionnaire	Will open for	Updates
<i>Cosmetic or reconstructive surgery</i>	BCN commercial	<ul style="list-style-type: none"> The questionnaire will no longer open for procedure codes *15780, *15782, *15783, *15786 and *15829 because they aren't covered services. The questionnaire will no longer open for procedure code *15819 because it's been retired by the American Medical Association. The questionnaire will no longer open for procedure codes *17380 and *56620. These procedure codes will continue to require prior authorization. The questionnaire will open for procedure codes *21137 and *21138.
<i>Pregnancy termination 4</i>	BCN Advantage SM	Procedure codes *59812, *59820, *59821, *59830 and *59870 are being removed and no longer require prior authorization.

Questionnaires being removed

The following questionnaires are being removed from the e-referral system.

Note: The listed procedure codes will continue to require prior authorization.

Questionnaire	Lines of business	Procedure codes
<i>FCA elective pregnancy termination</i>	Blue Care Network commercial members who have Healthy Blue Choices SM POS plans	*01966, *59100, *59840, *59841, *59850, *59851, *59852, *59855, *59856, *59857, *59866, S0190, S0191, S0199, S2260, S2265, S2266, S2267
<i>Pregnancy termination 1 — Medically necessary</i>	BCN commercial	
<i>Pregnancy termination 3 — Elective</i>	BCN commercial	

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled [Authorization criteria and preview questionnaires](#).

You can access this document by going to ereferrals.bcbsm.com and clicking on *BCN* and then click on *Prior Authorization & Plan Notification*. Scroll down and look under the "Authorization criteria and preview questionnaires for select services" heading.

Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires document* explains how to access the pertinent authorization criteria and medical policies.

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