

EviCore category assignments and practitioner performance summaries for PTs and OTs will be available Feb. 3

On Feb. 3, 2025, EviCore by Evernorth[®] will release practitioner performance summaries, or PPSs, with updated categories. Starting Feb. 3, you'll be able to view your category assignment through the EviCore provider portal by doing the following:

1. Log in to Blue Cross and BCN's provider portal (availability.com*)).
2. Click *Payer Spaces* in the menu bar and then click the BCBSM and BCN logo.
3. Click the *EviCore Provider Portal* tile in the Applications tab.
4. In the EviCore provider portal, select *Practitioner Performance Summary* from the main menu.
5. Select the health plan (*Blue Care Network*) and a provider. Only providers you've added to your EviCore web user account are available to select.
6. Click *View Practitioner Performance Summary*. The dashboard will open in a new tab.
7. Click the *UM Category* tab.

The EviCore provider portal will display the results of the most recent claims analysis and the key performance benchmarks EviCore used to determine your category.

The category assignment will go into effect April 1, 2025.

Updated EviCore documents related to PPSs and categories

EviCore has updated the following documents:

- *Physical Therapy Practitioner Performance Summary and Provider Category FAQs*
- *Practitioner Performance Summary and Utilization Management Categories*

These documents are available on [EviCore's Blue Care Network Provider Resources page](#).* On that page, click the *Solution Resources* tab, click *Musculoskeletal* and then click the link for the appropriate document.

Additional information

For more information, see the document [Outpatient rehabilitation services: FAQs for providers](#) on ereferrals.bcbsm.com. Look for the section titled "Information about EviCore category assignments for PTs and OTs."

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.



Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association

Provider alert

BCN commercial and BCN AdvantageSM

Category: Authorizations/referrals

Date posted: Jan. 15, 2025

EviCore by Evernorth is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage prior authorizations for select services. For more information, go to our ereferrals.bcbsm.com website.