

## How to obtain CGM products for commercial and Medicare Advantage members

As we announced in August and December 2024, the methods for obtaining continuous glucose monitor products have changed as follows.

Situation	Method for obtaining CGM products
Commercial member has <b>both medical and pharmacy benefits</b> through Blue Cross or BCN	These Blue Cross Blue Shield of Michigan and Blue Care Network commercial members can obtain CGM products through <b>either</b> : <ul style="list-style-type: none"> <li>• A durable medical equipment, or DME, provider under the medical benefit</li> <li>• A participating network pharmacy under the pharmacy benefit</li> </ul> Members' out-of-pocket costs for CGM products may vary depending on the benefit under which the CGM product is billed. Some members may have lower out-of-pocket costs under the pharmacy benefit compared to the medical benefit and vice versa.
Commercial member has <b>only medical benefits</b> through Blue Cross or BCN	These Blue Cross and BCN commercial members must obtain CGM products through a DME provider under their medical benefit. Note: These members may have pharmacy benefits through a different payer.
Medicare Advantage members	Medicare Plus Blue and BCN Advantage members must obtain CGM products through a participating network pharmacy under their Part B benefits at the point of sale.  Blue Cross and BCN no longer cover CGM products dispensed by a contracted or noncontracted DME provider for Medicare Advantage members.  <b>Exception:</b> UAW Retiree Medical Benefits Trust members are excluded from this change. These members should continue to obtain their CGM products through a DME supplier.

To help health care providers navigate this change, we've published a new document titled [Continuous glucose monitors: FAQs for prescribing providers](#). It includes:

- Steps to verify whether a commercial member has medical benefits, pharmacy benefits or both through Blue Cross or BCN
- What providers need to do so their patients can obtain CGM products
- Information about where to send orders for CGM products
- The criteria that must be met for CGM products to be payable
- Steps to find DME suppliers and pharmacies that dispense CGM products



Nonprofit corporations and independent licensees  
of the Blue Cross and Blue Shield Association

## Provider alert

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>,  
BCN commercial and BCN Advantage<sup>SM</sup>

Categories: Authorizations/referrals, Member care, Pharmacy

Date posted: Feb. 19, 2025

---

- Information about prior authorization exemptions for physicians (M.D.s and D.O.s) who participate in the Michigan Collaborative for Type 2 Diabetes, or MCT2D, or in the Provider-Delivered Care Management, or PDCM program
- Information for members

There are links to the new FAQ document on the Diabetes Supplies pages and the DME / P&O pages on [ereferrals.bcbsm.com](http://ereferrals.bcbsm.com).

Here are links to earlier provider alerts about this change:

- **For commercial members:** [Some continuous glucose monitoring products available through participating network pharmacies for commercial members](#)
- **For Medicare Advantage members:** [Medicare Advantage members must obtain continuous glucose monitor products through a pharmacy starting Oct. 1](#)

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.