

Questionnaire changes in the e-referral system starting Feb. 23

On Feb. 23, 2025, we'll update and delete questionnaires in the e-referral system as indicated in the tables below.

We'll also update the document [Preview questionnaires and medical necessity criteria](#) (previously titled *Authorization criteria and preview questionnaires*) on the ereferrals.bcbsm.com website to reflect these changes.

As a reminder, we use the pertinent medical necessity criteria and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Questionnaire updates

We'll update the following questionnaires in the e-referral system.

Questionnaire	Affected lines of business	What happened prior to Feb. 23	What happens starting Feb. 23
Oral surgery	<ul style="list-style-type: none"> Blue Care Network commercial BCN Advantage 	A questionnaire opens when requesting prior authorization for procedure codes *40525, *40527, *40700, *40701, *40702, *40720, *40761, *40808, *40810, *40812, *40816, *40818, *40840, *40842, *40843, *40844, *40845, *40899, *41800, *41805, *41806, *41820, *41821, *41822, *41823, *41825, *41826, *41827, *41828, *41830, *41850, *41870, *41872, *41874, *42200, *42210, *42215, *42220 and *42225.	<p>For BCN commercial:</p> <ul style="list-style-type: none"> The questionnaire will open for additional procedure codes: *40814, *42226, *42227 and *42235. The questionnaire will no longer open for procedure codes: *41820, *41830, *41872 and *41874. However, these codes continue to require prior authorization. <p>For BCN Advantage: The questionnaire will no longer open. The codes listed in the column to the left will continue to require prior authorization.</p>

See the next page for information about questionnaires being removed.

Questionnaires being removed

The following questionnaires are being removed from the e-referral system.

Questionnaire	Affected lines of business	Procedure codes
<i>Endoscopy, upper gastrointestinal, for Gastroesophageal Reflux Disease (GERD)</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	The following procedure codes no longer require prior authorization: *43191, *43192, *43193, *43195, *43196, *43197, *43198, *43200, *43202, *43214, *43231, *43233, *43235, *43237, *43238, *43239, *43241, *43242, *43248, *43249, *43250, *43253, *43259
<i>Responsive neurostimulator/deep brain stimulation, trigger</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	The following procedure codes no longer require prior authorization: *61863, *61864, *61880, *61885, *61888
<i>Responsive Neurostimulation for the Treatment of Refractory Focal Epilepsy</i>		
<i>Sacral nerve neuromodulation / stimulation for fecal incontinence</i>	<ul style="list-style-type: none"> Medicare Plus Blue BCN Advantage 	The following procedure codes will continue to require prior authorization: *64561, *64581, *64590 Note: These questionnaires will continue to open for BCN commercial.
<i>Sacral nerve neuromodulation / stimulation for urinary incontinence</i>		
<i>Sacral nerve or gastric stimulation, trigger</i>		
<i>Sacral nerve urinary or fecal incontinence, trigger</i>		

Preview questionnaires and medical necessity criteria

In the document titled [Preview questionnaires and medical necessity criteria](#), you'll find the following:

- Links to preview questionnaires that show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time
- How to access medical necessity criteria and the criteria source for each service

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