

Changes to the Oncology Value Management program starting April 1

Oncology pharmacy benefit drugs will be managed through the Oncology Value Management program, which is administered by OncoHealth, for dates of service on or after April 1, 2025. We reported this change in the [October 2024 Record](#) and the [November-December 2024 BCN Provider News](#).

Health care providers will be able to submit prior authorization requests for oncology pharmacy benefit drugs to OncoHealth starting April 1.

Currently, only oncology medical benefit drugs are managed through the Oncology Value Management program. Adding oncology pharmacy benefit drugs to the program will:

- Affect prior authorization requests for oncology pharmacy benefit drugs for all Blue Cross Blue Shield of Michigan commercial, Medicare Plus Blue, Blue Care Network commercial and BCN Advantage members whose coverage includes a pharmacy benefit.
- Enable health care providers to submit a single prior authorization request for a patient's entire drug regimen — for both oncology medical benefit drugs and oncology pharmacy benefit drugs.

When requesting prior authorization, OncoHealth requires that providers submit the entire drug regimen to determine medical necessity. This means providers must include all drugs in the request — those that require prior authorization and those that don't. In addition, while reviewing clinical documentation, OncoHealth may add to the request any drugs that weren't requested to capture the entire regimen.

Check member benefits

With the April 1 expansion of the Oncology Value Management program, prior authorization requirements are changing for some commercial members. This is because some members whose employer groups didn't participate in the Oncology Value Management program prior to April 1, 2025, will have requirements under the program for dates of service on or after April 1, 2025.

As always, be sure to check benefits for all members before providing services.

Drug lists

By April 1, we'll update the following drug lists to specify the drugs that require prior authorization through OncoHealth.

- **For commercial members:**
 - Drug lists on the [For Providers: Drug Lists](#) page on [bcbsm.com](#)
 - [Oncology Value Management program prior authorization list for Blue Cross and BCN commercial members](#) PDF on [ereferrals.bcbsm.com](#)
- **For Medicare Advantage members:** Drug lists on the [2025 Drug Lists for Medicare Members](#) page on [bcbsm.com](#)

Where to find the authorization number to include on claims

When submitting claims, include the nine-digit OncoHealth authorization reference number, which is included on all OncoHealth approval letters. To locate the reference number in OncoHealth's OneUM™ portal, click *Provider Dashboard* in the left navigation, click *Completed Assignments* and select a completed case to view the case summary.

How to determine billable units for a drug

OncoHealth approves drug regimens based on dose, frequency and duration of the authorization. While billable units aren't displayed in the OneUM portal, providers can see the approved number of cycles and frequency within the case summary. To find this information in OncoHealth's OneUM portal, click *Provider Dashboard* in the left navigation, click *Completed Assignments* and select a completed case to view the case summary.

Availability of providers in OncoHealth's OneUM portal

If provider offices are unable to submit a prior authorization request through the OncoHealth OneUM portal because the ordering provider isn't listed in the portal, email the OncoHealth Client Support Team at clientsupport@oncohealth.us. The team will add the provider.

Courses of treatment that start before April 1 and continue beyond April 1

Members who start receiving oncology pharmacy benefit drugs before April 1, 2025, can continue to receive those drugs under their approved authorization until it expires.

Prior authorization is required through OncoHealth only if there's a change to the treatment plan on or after April 1 or if treatment with the drug extends beyond the authorization end date.

Recorded training

Providers who didn't attend an OncoHealth provider training session or would like a refresher on the submission process can watch the recorded *OncoHealth presentation* on our Provider Training site.

To access the recorded training:

1. Log in to our provider portal (availability.com).
2. Click *Payer Spaces* in the menu bar and then click the Blue Cross and BCN logo.
3. Click the *Provider Training Site* tile on the Applications tab.
4. Click *Submit*.
5. Search on *Oncology* and then click *OncoHealth presentation*.
6. Click *Launch* for one of the learning activities.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

Additional information

By April 1, 2025, we'll update the [Oncology Value Management program through OncoHealth: FAQs for providers](#) document to reflect the information in this alert.

If you have issues while working in OncoHealth's OneUM portal, email the OncoHealth Client Support Team at clientsupport@oncohealth.us.

As a reminder, prior authorization requests for oncology pharmacy benefit drugs are currently submitted through an electronic prior authorization, or ePA, tool, such as CoverMyMeds[®], and are managed by the Blue Cross and BCN pharmacy departments.

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