

Update: Commercial prior authorization requests submitted through NovoLogix must be submitted through a different application starting April 21

For most commercial members, health care providers will need to submit prior authorization requests for medical benefit drugs that are currently submitted through the NovoLogix® online tool through a different application. We announced this change in a [Jan. 3 provider alert](#).

The name of the new application is **Medical and Pharmacy Drug PA Portal**. You'll be able to access it starting April 21, 2025 to submit both medical and pharmacy drug prior authorization requests for commercial members.*

To access it:

1. Log in to our provider portal at [availability.com](https://www.availability.com).**
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the **Medical/Pharm Drug Benefit Prior Auth (Commercial)** tile in the Applications tab.

Notes:

- Submit any retroactive authorization requests through the new tool.
- The NovoLogix online tool will be available until May 1, 2025.
- Starting April 21, The *Medication PriorAuth (pharmacy benefit)* tile you used to access to submit prior authorization requests for most pharmacy benefit drugs will be renamed to Pharmacy Drug Prior Auth Only (Non-preferred).
- We previously communicated that this change would happen on April 1.

Training opportunities

We'll offer the following training opportunities. On our Provider Training site, search on *prior authorization*.

Important: Before attending a live Q&A session, be sure to watch the recorded demo.

Training opportunity	Date	Name
Demo of the new application	Available by April 17, 2025	<i>Medical and Pharmacy Drug PA Portal Overview</i>
Live Q&A sessions	<ul style="list-style-type: none"> • Tuesday, May 6, from noon to 1 p.m. • Thursday, May 8, from noon to 1 p.m. 	<i>Medical and Pharmacy Drug PA Portal Q&A</i>

How to access the Provider Training site

To access the training site, follow these steps:

1. Log in to the provider portal at [availity.com](https://www.availity.com).**
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the *Provider Training Site* tile in the *Applications* tab.
4. Select an organization and click *Submit*.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Submit prior authorization requests for oncology medical and pharmacy benefit drugs to OncoHealth. For more information, see the document titled [Oncology Value Management program through OncoHealth: FAQ for providers](#).

**Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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OncoHealth is an independent company supporting Blue Cross Blue Shield of Michigan and Blue Care Network by providing cancer support services.