Provider alert



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Medicare Plus BlueSM and BCN AdvantageSM Categories: Authorizations/referrals, Pharmacy

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Medicare Advantage prior authorization requests submitted through NovoLogix must be submitted through a different application starting July 1

Starting July 1, 2025, health care providers will need to submit prior authorization requests for medical benefit drugs that are currently submitted through the NovoLogix® online tool through a different application. This applies to Medicare Plus Blue and BCN Advantage members.

The new application is called the Medical and Pharmacy Drug PA Portal. Providers will be able to access it through our provider portal, Availity Essentials™.

Blue Cross Blue Shield of Michigan and Blue Care Network will continue to manage the prior authorization requirements for these drugs. Through June 30, 2025, continue to submit these prior authorization requests through NovoLogix.

Watch for additional communications about training opportunities and resources for the application.

Note: We previously announced a similar change for commercial members. See the Jan. 3, 2025, provider alert for details.

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Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

NovoLogix is an independent company that provides an online prescription drug prior authorization tool for Blue Cross Blue Shield of Michigan and Blue Care Network.