

Register for a May 6 or May 8 Q&A session about the Medical and Pharmacy Drug PA Portal for most commercial members

As we announced in a [March 23 provider alert](#), as of April 21, health care providers need to submit prior authorization requests for medical benefit drugs for most commercial members through the Medical and Pharmacy Drug PA Portal. Training is now available for providers to learn how to work in the new portal.

Register for a Q&A session

To register, log in to the Provider Training site and look in the event calendar for the *Medical and Pharmacy Drug PA Portal Q&A webinar* sessions on the following dates:

- Tuesday, May 6, from noon to 1 p.m.
- Thursday, May 8, from noon to 1 p.m.

Before attending the Q&A session

Before you attend a live Q&A session, be sure to watch the recorded webinar *Medical and Pharmacy Drug PA Portal Overview Mini Module*, which you can find on our Provider Training site by searching on *drugs*.

How to access the Provider Training site

Register for this webinar on the Blue Cross Blue Shield of Michigan and Blue Care Network Provider Training site. To access the training site, follow these steps:

1. Log in to the provider portal at availity.com.*
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the *Provider Training Site* tile in the *Applications* tab.
4. Select an organization and click *Submit*.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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