

Provider alert

Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM Categories: Authorizations/referrals, Behavioral health Date posted: May 19, 2025

May 26 holiday closure: How to submit authorization requests for inpatient admissions

Blue Cross Blue Shield of Michigan and Blue Care Network corporate offices will be closed on Monday, May 26, 2025, for Memorial Day.

Refer to the document <u>Holiday closures: How to submit authorization requests for</u> <u>inpatient admissions</u> for instructions on how to submit authorization requests for inpatient admissions during the closure.

You can access this document on the **ereferrals.bcbsm.com** website, on these webpages:

- Blue Cross <u>Acute Inpatient Admissions</u> and <u>Behavioral Health</u> pages
- BCN Acute Inpatient Admissions and Behavioral Health pages

Note the additional Blue Cross and BCN holiday closures that will occur during 2025 and 2026, so you can plan ahead:

- Thursday, June 19 Juneteenth Day
- Friday, July 4 Independence Day
- Monday, Sept. 1 Labor Day
- Thursday, Nov. 27 and Friday, Nov. 28 Thanksgiving holidays
- Wednesday, Dec. 24 and Thursday, Dec. 25 Christmas holidays
- Wednesday, Dec. 31, 2025, and Thursday, Jan. 1, 2026 New Year's holidays

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