

## Ignore questionnaire prompts when requesting organization determinations for pain management procedures for BCN Advantage members

As previously communicated, prior authorization isn't required for pain management procedures for our Medicare Advantage members for dates of service on or after May 1, 2025.

If desired, health care providers can submit prior authorization requests for pain management procedures in the e-referral system to obtain an organization determination (also known as an advance coverage determination) before providing the service.

Due to an issue in the e-referral system, providers may be prompted to complete a questionnaire after submitting requests for procedure codes \*64479, \*64480, \*64483, \*64484, \*64490, \*64491, \*64492, \*64493, \*64494 and \*64495. **If you receive this prompt, please ignore it.**

We're working to update the e-referral system to remove this prompt. We expect this work to be completed by July 2025.

We apologize for any confusion.

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