

Register now for June 17 webinar on prior authorization best practices with Carelon

Registration is now open for the upcoming webinar, *Prior authorization best practices – Carelon Medical Benefits Management*, to be held on Tuesday, June 17, 2025, 10 to 11 a.m. Eastern time.

This webinar covers best practices for submitting prior authorization requests for services managed by Carelon Medical Benefits Management. Topics include a walkthrough on how to determine if authorization is needed and case studies that show the most critical elements for submitting requests. This is a new set of topics for providers who have attended previous webinars about services managed by Carelon.

How to register

Register for this webinar on the Blue Cross Blue Shield of Michigan and Blue Care Network Provider Training site. Follow these steps:

1. Log in to our provider portal at availity.com.*
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Under *Applications*, click the *Provider Training Site* tile.
4. Click *Submit* on the Select an Organization page.

Existing users who used the same email address as their provider portal profile email will be directed to the training site.

Note: If you used a different email address, contact ProviderTraining@bcbsm.com to update your profile.

Those who don't have a provider portal account can directly access the training through the [Provider Training website](#).

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage prior authorizations for select services.