

## Update to InterQual Connect question in the e-referral system for varicose vein treatment

When health care providers submit prior authorization requests for varicose vein treatment for Medicare Plus Blue, BCN commercial and BCN Advantage members, they're prompted to answer InterQual Connect questions in the e-referral system.

For dates of service on or after June 8, 2025, the wording of one of the questions has changed.

The question about compression therapy garments now reads: "Was a trial of compression therapy garments tried for at least three months and symptoms did not improve?"

**Important:** After answering InterQual Connect questions in the e-referral system, don't click *Save For Later*. This will cause your request to pend even if criteria are met and will delay the processing of your request. Always click *Complete* to submit the request. See our provider alert [Best practices for submitting prior authorization requests with InterQual Connect questions through the e-referral system](#) for more information.

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