

Reminder: Submit prior authorization requests for non-emergency air ambulance flights to Alacura before takeoff

Prior to each flight, both Michigan and non-Michigan providers must submit prior authorization requests for all non-emergency air ambulance services to Alacura Medical Transportation Management. This requirement applies to Blue Cross Blue Shield of Michigan and Blue Care Network commercial members.

The prior authorization process helps ensure that the air ambulance provider is in-network, which is critical for helping patients manage their costs and receive optimal care. The high cost of using an out-of-network air ambulance provider falls largely to members and puts significant stress on both groups and members to assume financial responsibility.

For information on how to submit prior authorization requests to Alacura, refer to the document titled [Non-emergency air ambulance prior authorization program: Overview for Michigan and non-Michigan providers](#).

For additional information, see the following webpages on **ereferrals.bcbsm.com**:

- Blue Cross [Air Ambulance Services](#)
- BCN [Air Ambulance Services](#)

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Alacura Medical Transport Management is an independent company that manages the authorization of non-emergency flights for Blue Cross Blue Shield of Michigan and Blue Care Network members who have commercial plans.