

Update: Medicare Advantage prior authorization requests submitted through NovoLogix must be submitted through a different application starting Aug. 1

For Medicare Plus Blue and BCN Advantage members, health care providers will need to submit prior authorization requests for medical benefit drugs that are currently submitted through the NovoLogix[®] online tool through a different application starting Aug. 1, 2025. We announced this change in a [March 27 provider alert](#).

The name of the new application is **Medical and Pharmacy Drug PA Portal**. You'll be able to access it starting Aug. 1, 2025, to submit both medical and pharmacy drug prior authorization requests for Medicare Advantage members.^{1, 2}

To access the new application:

1. Log in to our provider portal at availity.com.³
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the *Medical and Pharmacy Benefit Drug Prior Auth* tile in the Applications tab.

Notes:

- We'll process all prior authorization requests you submit prior to Aug. 1 as usual. You don't need to resubmit requests through the Medical and Pharmacy Drug PA Portal.
- Submit any retroactive authorization requests through the new tool.
- Starting Aug. 1, you won't be able to access the NovoLogix online tool.
- We previously communicated that this change would happen on July 1 and that it would apply only to medical benefit drugs.

Training opportunity

To view a recorded demo that shows how to work in the Medical and Pharmacy Drug PA Portal, log in to our Provider Training site, search on *drugs* and click the *Medical and Pharmacy Drug PA Portal Overview Mini Module*.

Although the recorded demo is currently specific to our commercial lines of business, you'll follow the same basic steps when submitting prior authorization requests for Medicare Advantage members. We're creating a new recorded demo that covers both our commercial and our Medicare Advantage lines of business; we'll post a provider alert when it's available.

How to access the Provider Training site

To access the training site:

1. Log in to the provider portal at availity.com.³
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the *Provider Training Site* tile in the Applications tab.
4. Select an organization and click *Submit*.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

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¹Submit prior authorization requests for oncology medical and pharmacy benefit drugs to OncoHealth. For more information, see the document titled [Oncology Value Management program through OncoHealth: FAQ for providers](#).

²Alternately, providers can submit prior authorization requests for most pharmacy benefit drugs through CoverMyMeds or other electronic prior authorization, or ePA, tools.

³Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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