BCN commercial and BCN AdvantageSM
Category: Authorizations/referrals

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Don't submit prior authorization requests for NOC codes for BCN commercial or BCN Advantage members

By the end of third-quarter 2025, Blue Care Network will no longer process prior authorization requests for not otherwise classified, or NOC, procedure codes for BCN commercial or BCN Advantage members.

If you submit a prior authorization request for an NOC code after this change takes effect, you'll receive the following message in the e-referral system:

"Requests for NOC or unlisted codes are not accepted. Resubmit the request with an established code. Or, if you perform the NOC procedure, submit the claim after the procedure has been performed and include operative notes and other pertinent medical records."

For BCN commercial members, we'll block prior authorization requests for NOC codes. For BCN Advantage members, you'll be able to submit the request but we won't review it.

We recommend that you submit a prior authorization request for an established procedure code. See the document titled <u>Procedure codes for which providers must request prior authorization</u> for a list of established procedures that require prior authorization.

If you choose to perform the NOC procedure, be sure to include operative notes and other pertinent clinical documentation when you submit the claim. If BCN determines that the procedure was medically necessary and all requirements were met, we'll process the claim. If BCN determines that the NOC procedure wasn't medically necessary, you'll receive a denial letter; the letter will include information about how to appeal the decision.

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