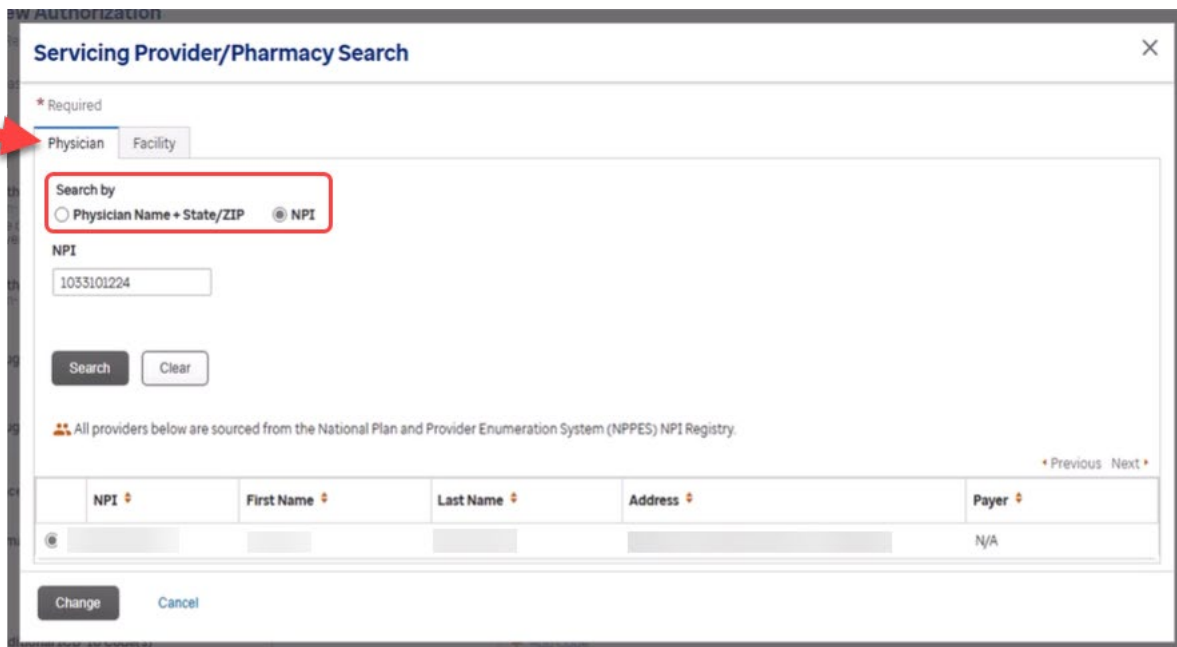


Select the requesting provider when submitting prior authorization requests in the Medical and Pharmacy Drug PA Portal

When you submit prior authorization requests for drugs in the Medical and Pharmacy Drug PA Portal, **be sure to indicate the requesting provider**. Blue Cross Blue Shield of Michigan and Blue Care Network need this information in case they need to follow up.

When you create a request, you'll enter member information and then enter information about the drug. When you get to the Servicing Provider/Pharmacy Search dialog, be sure to do the following:

1. Click the *Physician* tab.
2. Click an option to search for the requesting provider by name, state and ZIP code, or by National Provider Identifier.



Servicing Provider/Pharmacy Search

* Required

Physician Facility

Search by


☐ Physician Name + State/ZIP ☒ NPI

NPI

1033101224

Search Clear

All providers below are sourced from the National Plan and Provider Enumeration System (NPPES) NPI Registry.

NPI	First Name	Last Name	Address	Payer
				N/A

Change Cancel

3. If appropriate, complete the fields in the *Facility* tab.
4. Complete the process to submit the request, including attaching clinical documentation.

View the recorded demo

To view a recorded demo that shows how to access and work in the Medical and Pharmacy Drug PA Portal, log in to our Provider Training site, search on *drugs* and click the *Medical and Pharmacy Drug PA Portal Overview mini module*.

Note: The demo has been updated to include information about submitting requests for both commercial and Medicare Advantage members.

To access the Provider Training site:

1. Log in to the provider portal at availability.com.*
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the *Provider Training Site* tile in the *Applications* tab.
4. Select an organization and click *Submit*.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

Additional information

See the Medical Benefit Drugs and Pharmacy Benefit Drugs pages on our ereferrals.bcbsm.com website.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.