

Submit prior authorization requests for FEP members through the e-referral system starting Jan. 1

Starting Jan. 1, 2026, health care providers will be able to submit prior authorization requests for members who have coverage through the Blue Cross and Blue Shield Federal Employee Program® through the e-referral system.

In a [June 25, 2025, provider alert](#) and in the [August Record](#), we announced that this change would happen on Oct. 6, 2025.

Notes:

- This change affects only medical services that are managed by Blue Cross Blue Shield of Michigan. Continue to submit requests for medical benefit drugs through the Medical and Pharmacy Drug PA Portal. And continue to submit requests for services that are managed by independent companies through the appropriate provider portal (for example, submit requests for high-tech radiology services through the Carelon provider portal).
- This change doesn't affect precertification for services managed by Blue Cross Blue Shield of Michigan.

We apologize for any inconvenience.

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Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage prior authorizations for select services. For more information, go to our ereferrals.bcbsm.com website.