Provider alert



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Blue Cross commercial

Category: Authorizations/referrals, Pharmacy

Date posted: Oct. 2, 2025

Beginning Jan. 1, Blue Cross commercial self-funded groups will move to Exclusive Specialty Network

Blue Cross Blue Shield of Michigan self-funded commercial members are moving to the Exclusive Specialty Network for specialty medications, starting Jan. 1, 2026. The effective date will be based on the patient's 2026 pharmacy plan renewal date.

Blue Cross began the Exclusive Specialty Network for individual business in 2019, for Blue Care Network fully insured and self-funded commercial business in 2020 and for Blue Cross commercial fully insured business in 2021.

The Exclusive Specialty Network enables members to fill their specialty drug prescriptions through Walgreens Specialty Pharmacy for home delivery or at Walgreens retail pharmacy stores.

- This change applies to self-administered specialty drugs.
- This program doesn't apply to specialty medications administered under medical benefits.
- This change doesn't apply to specialty drugs that are supplied and administered by a professional provider in an office, facility or home setting.

We'll notify your affected patients about this change and advise them to speak with you about getting new prescriptions. You'll need to give your patients new prescriptions for their medications before their 2026 pharmacy plan renewal dates. Otherwise, your patients could be responsible for the full cost of their medications. There is no action required for patients who already fill their specialty medications through Walgreens.

The Walgreens Specialty Pharmacy Care Team, consisting of pharmacists and patient care coordinators, is available to help provide your patients with clinical excellence. They can assist our members so they can conveniently and easily obtain the specialty medication you have prescribed.

To set up your patient with Walgreens Specialty Pharmacy, send the specialty medication prescription and all pertinent patient demographic information, such as full name, date of birth, allergy information, and phone and insurance number, to Walgreens Specialty Pharmacy using one of the following methods:

Phone: 1-866-515-1355

• Fax: 1-866-515-1356

Electronically: E-prescribing name is Walgreens Specialty Pharmacy – MICHIGAN

After Walgreens Specialty Pharmacy receives the prescription, the pharmacy will need to contact your patient based on the information you provided and have the patient enroll with them before delivery can be set up.

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Walgreens Specialty Pharmacy is committed to reducing the demands on your time and helping simplify the referral process by providing insurance verification, assistance with prior authorization, financial assistance coordination and other resources necessary to help ensure your patients get the specialty pharmacy care they deserve.

For more information, visit WalgreensSpecialtyRx.com.*

For a current list of specialty drugs in this program, go to bcbsm.com/specialtydrug. This list is updated monthly.

You can also view the *Walgreens Specialty Pharmacy medical drug list* on our Provider Resources site:

- 1. Log in to our provider portal (availity.com).*
- 2. Click Payer Spaces on the menu bar, and then click the BCBSM and BCN logo.
- 3. Click the Resources tab.
- 4. Click Secure Provider Resources (Blue Cross and BCN).
- 5. Open the Member Care menu and click Pharmacy.
- 6. Click the Walgreens Specialty Pharmacy medical drug list link.

<u>Subscribe</u> to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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