

New Provider Prior Authorizations website launches Oct. 22

On Wednesday, Oct. 22, we will launch the new Provider Prior Authorizations website, located at authorizations.bcbsm.com. This website will replace ereferrals.bcbsm.com and offer a more intuitive and user-friendly experience for providers. Information on referrals, prior authorizations and plan notifications will still be found in one place by using this new website.

We sought feedback from office staff who use the current website to help design a new one that meets your needs, including merging information for Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM into one convenient location. Materials are organized by topic and specialty for easier navigation.

Key features of the new site include:

- An updated look and feel, incorporating best design practices and accessibility
- A top navigation menu with quick access by category
- A search function that searches the entire site
- An expanded footer with instant access to important and frequently used links
- Filters on many pages to help you identify the information you're looking for
- Streamlined and updated content

If you have any bookmarked links to pages on the old website, you'll be automatically redirected to the corresponding page on the Provider Prior Authorizations website for a few months. We encourage you to bookmark the new website pages.

We'll continue to make improvements to the website, so be sure to check future issues of our newsletters, *The Record* and *BCN Provider News* for updates.

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