

Use the Medical and Pharmacy Drug PA Portal to submit prior authorization requests for pharmacy benefit drugs

Earlier this year, health care providers started submitting prior authorization requests for most medical benefit drugs to Blue Cross Blue Shield of Michigan and Blue Care Network through the Medical and Pharmacy Drug PA Portal.

We recommend that you also submit requests for most pharmacy benefit drugs through the Medical and Pharmacy Drug PA Portal because:

- You can enter requests for most medical and pharmacy benefit drugs in a single tool.
- You can submit prior authorization requests 24/7.
- In most cases, it prompts providers to answer questions that are specific to the drug being requested.
- It uses clinical criteria to guide you in submitting the proper information.
- It provides faster response times on your requests.
- It provides approvals within minutes (some requests require more time).
- It reduces administrative time.

To view a recorded demo that shows how to work in the Medical and Pharmacy Drug PA Portal, log in to our Provider Training site, search on *drugs* and click the *Medical and Pharmacy Benefit Drug Prior Auth portal overview mini module*.

To access the training site:

Log in to the provider portal at availability.com.*

1. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
2. Click the *Provider Training Site* tile in the Applications tab.
3. Select an organization and click *Submit*.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

Notes:

- Alternately, you can submit prior authorization requests for pharmacy benefit drugs using CoverMyMeds® or other free electronic prior authorization, or ePA, tools.

- You must submit prior authorization requests for medical and pharmacy benefit oncology drugs to OncoHealth. For more information, see the document titled [Oncology Value Management program through OncoHealth: FAQ for providers](#).

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*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

OncoHealth is an independent company supporting Blue Cross Blue Shield of Michigan and Blue Care Network by providing cancer support services.