

Register for a Nov. 11, 13 or 19 Q&A session about prior authorization process changes for in-lab sleep studies for most commercial members

As reported in a [Sept. 17 provider alert](#), health care providers must now do the following for in-lab sleep studies and for the implantation of hypoglossal nerve stimulation devices for most Blue Cross Blue Shield of Michigan and Blue Care Network commercial members:

- Submit prior authorization requests for most adult commercial members through the e-referral system.
- Submit plan notification for pediatric BCN commercial members through the e-referral system when the service will be performed in the East or Southeast region.

Training is now available for providers to learn how the new process works.

Register for a Q&A session

To register, log in to the Provider Training site and look in the event calendar for the *Enhanced prior authorization process for sleep studies for commercial patients Q&A session*.

Sessions will be offered on:

- Tuesday, Nov. 11, from noon to 12:45 p.m.
- Thursday, Nov. 13, from noon to 12:45 p.m.
- Wednesday, Nov. 19, from noon to 12:45 p.m.

Before attending a Q&A session

Before attending a live Q&A session, be sure to watch the following recorded webinars:

- *Enhanced prior authorization process for sleep studies for commercial patients presentation*
- *Enhanced prior authorization process for sleep studies for commercial patients mini module*

You can find the recorded webinars on our Provider Training site by searching for *sleep*.

How to access the Provider Training site

To access the training site:

1. Log in to the provider portal at availity.com.*
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.

3. Click the *Provider Training Site* tile in the Applications tab.

4. Select an organization and click *Submit*.

For issues regarding access to or navigating the site, email ProviderTraining@bcbsm.com.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.