

## How to submit continued stay and retroactive authorization requests for Medicare Advantage members for post-acute care stays that start before Jan. 5

For post-acute care stays that start before Jan. 5, 2026, continue to submit continued stay and retroactive authorization requests for Medicare Plus Blue and BCN Advantage members through the e-referral system.

If you're experiencing temporary technical problems that prevent you from accessing the e-referral system, such as a power or internet outage, fax requests to WellSky® at 1-877-673-8784 using the appropriate form. WellSky will forward the request to Blue Cross Blue Shield of Michigan or Blue Care Network.

Use these links to access the forms:

- [SNF/acute IPR assessment form](#)
- [LTACH assessment form](#)

We're updating the fax instructions that appear on page 1 of each form to include the new fax number for Medicare Advantage requests.

### Important:

- Starting Jan. 5, 2026, don't fax requests for Medicare Advantage members to Blue Cross or BCN at 1-866-796-3713. We're discontinuing this fax line.
- Starting Jan. 5, 2026, use the above forms only in these situations:
  - When submitting continued stay requests for stays that started before Jan. 5.
  - When submitting retroactive authorization requests for stays that started before Jan. 5

If you have questions, send them to [UMMedicarePACCA@bcbsm.com](mailto:UMMedicarePACCA@bcbsm.com).

As communicated previously, WellSky will manage prior authorizations for post-acute care stays that start on or after Jan. 5, 2026. For additional information, see the document titled [Post-acute care services for Medicare Advantage members: Frequently asked questions for providers](#); we're updating this document to include the information above.

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