

Upload clinical documentation before launching Inspire V questionnaire in the e-referral system for commercial members

As we announced in a [Dec. 4, 2025, provider alert](#), procedure code *64568 for the Inspire® V device requires prior authorization for dates of service on or after Jan. 1, 2026, for Blue Cross Blue Shield of Michigan commercial and Blue Care Network commercial members.

When submitting prior authorization requests for procedure code *64568, you're required to complete a questionnaire in the e-referral system. However, there's an issue with the questionnaire that prevents the questions and answers from displaying; the window includes only a *Submit Authorization* button.

To allow us to review your authorization request as we work to fix the issue, do the following:

1. Upload clinical documentation.
2. Click the link to launch the questionnaire.

We apologize for the inconvenience caused by this technical issue. We'll publish another provider alert when this issue is resolved.

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