

## Medicare Advantage post-acute and home health care update, including additional information about tango

For Medicare Plus Blue and BCN Advantage members, Blue Cross Blue Shield of Michigan and Blue Care Network have contracted with the following independent companies:

- **WellSky®** — To manage prior authorizations for post-acute care services received in Michigan and outside of Michigan. Prior authorization will be required for all Medicare Advantage members for stays in skilled nursing facilities, inpatient rehabilitation facilities and long-term acute care hospitals that start on or after Jan. 5, 2026.
- **Tango** — To manage the skilled home health care provider network in Michigan, coordinate referrals, manage prior authorizations and process claims. This will apply to episodes of care that start on or after March 2, 2026.

Note: For home health care, prior authorization will be required for Medicare Advantage members who have coverage through groups when they receive services in Michigan and outside of Michigan. Prior authorization won't be required for members who have individual coverage.

### Why we're making this change

We're making this change to deliver a comprehensive post-acute care and home health care management program that will help patients move safely from the hospital to the most appropriate next level of care, which is often their homes. For more information about how the partnership between WellSky and tango will work, how they'll help to support high-quality, affordable care, the benefits of these programs and more, see [Blue Cross Partners with WellSky and tango to Deliver High Quality Post-Acute Care Management](#).

### Home health care providers must contract with tango to stay in network

As a reminder, home health care providers who want to continue to provide in-network services to Medicare Plus Blue and BCN Advantage members in Michigan will be required to have a direct contract with tango to remain in-network for these members.

Tango is actively working with home health care providers to get them contracted and prepare for the upcoming transition. Home health care providers who are interested in joining tango's network can submit a request through tango's [Join our network](#) webpage.\*

### Training opportunities for home health care

Tango will offer a general onboarding session for home health agencies that have contracted with tango and will provide services to Medicare Plus Blue and BCN Advantage members. These sessions are appropriate for admissions and intake staff, agency administrators, and billing and authorizations staff.

Topics will include:

- Referral management — through both tango's referral system and through existing referral management tools and processes
- Utilization management, including prior authorization and reauthorization requirements
- Guidelines for submitting clean claims and helping to ensure timely payment
- Operating within tango's value-based care model
- Registering for and working in the tango provider portal, ProNet Connect

**Important:** These sessions are available only to home health care providers who are contracted with tango.

To register for a training session, go to [tango's training registration page](#).\*

### Where to learn more

Look for more information about tango and the new requirements for home health care in provider alerts and articles in *The Record* and *BCN Provider News*.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

\*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Tango and WellSky® are independent companies that review member health care services for appropriateness and medical necessity on behalf of Blue Cross Blue Shield of Michigan and Blue Care Network.