

Update: Tango to coordinate referrals, manage prior authorizations and process claims for home health care for Medicare Advantage members starting March 1

As previously announced, tango will manage the home health care provider network in Michigan, coordinate referrals, manage prior authorizations and process claims for home health care services for Medicare Plus Blue and BCN Advantage members. While this is still accurate, the effective date has changed for some functions.

What changed

To ensure effective claims processing and reduce duplicate billing to Blue Cross Blue Shield of Michigan, Blue Care Network and tango, tango will begin doing the following on March 1, 2026:

- Coordinating referrals
- Managing prior authorizations for members with group coverage
- Processing claims

We previously communicated that tango would do the above starting March 2.

What hasn't changed

On March 2, 2026, tango will begin managing the home health care provider network. For additional information, see the document titled [Home health care provider network management: Frequently asked questions](#).

Additional information

Future communications will reflect the information above.

Look for more information about tango and the new requirements for home health care services in provider alerts and articles in *The Record* and *BCN Provider News*.

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