

Register for training to learn about changes to home health care for Medicare Advantage members

As announced previously, Blue Cross Blue Shield of Michigan and Blue Care Network have contracted with tango to manage skilled home health care for Medicare Plus Blue and BCN Advantage members as follows:

- For episodes of care that start on or after **March 1, 2026**, tango will coordinate referrals, manage prior authorizations and process claims.
- Starting **March 2, 2026**, tango will manage the home health care provider network.

The following training opportunities are available for you to learn more.

Audience	Training opportunity
<p>Home health care agency staff, including:</p> <ul style="list-style-type: none"> • Admission and intake personnel • Agency administrators • Billing and authorization staff 	<p>Introduction to tango: General Onboarding — Offers a high-level overview of tango’s operating model. Topics include:</p> <ul style="list-style-type: none"> • Referral management process — through both tango’s referral system and through existing referral management tools and process • Utilization management, including prior authorization and re-authorization requirements • Guidelines for submitting clean claims and ensuring timely processing • Operating within tango’s value-based care model • Tango provider portal registration and usage <p>Register for a general onboarding session.*</p>
	<p>Tango Provider Portal Training: ProNet Connect and dina[®] — After attending <i>Introduction to tango: General Onboarding</i> training, please register for this session about working in tango’s portals. It provides a comprehensive, in-depth look at tango’s provider portal, ProNet Connect, and their referral management tool, dina[®]. This session is a valuable extension of the general onboarding process as it gives participants a thorough understanding of how to effectively navigate ProNet Connect and dina.</p> <p>Register for a tango provider portal training session.*</p>

Audience	Training opportunity
<p>Acute care providers and post-acute care providers, including:</p> <ul style="list-style-type: none"> • Clinical and operational leaders • Case managers • Home health or physician liaisons • Care coordinators • Social workers 	<p>Tango Referral Source Overview — Provides step-by-step guidance on submitting referral requests to tango and information about submission methods and tango’s role in managing skilled home health services.</p> <p>Register for a referral source overview session.*</p>

Continue to watch for provider alerts and articles in *BCN Provider News* and *The Record* for additional information.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week’s provider alerts.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

Tango and WellSky® are independent companies that review member health care services for appropriateness and medical necessity on behalf of Blue Cross Blue Shield of Michigan and Blue Care Network.