

## Prior authorization process for noncovered services for Medicare Advantage members will change May 24

The e-referral system will stop accepting prior authorization requests for noncovered services for Medicare Plus Blue<sup>SM</sup> and BCN Advantage<sup>SM</sup> members on May 24, 2026.

Healthcare providers will still be able to submit voluntary organization determinations, also known as advance coverage determinations, to Blue Cross Blue Shield of Michigan or Blue Care Network.

For additional information, see the [April 28, 2026, provider alert](#), in which we announced this upcoming change. It includes information about:

- The message you'll receive in e-referral if you attempt to submit a prior authorization request for a noncovered service on or after May 24
- What to do before submitting an organization determination
- Where you can find information about submitting organization determinations

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