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Provider alert

Medicare Plus BlueSM and BCN AdvantageSM

Category: Authorizations/referrals

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Streamlined process for first-time access to the WellSky provider portal through Availity Essentials

Healthcare providers who are accessing the WellSky[®] provider portal through Availity Essentials[™] for the first time no longer need to obtain their AKA ID and complete a form to request access.

Now, providers can simply follow the standard process of clicking the *WellSky Authorization Portal* tile in the Applications tab within Blue Cross Blue Shield of Michigan and Blue Care Network's payer space. ([Learn how to access the Applications tab.](#)) After selecting an organization, selecting a provider and clicking *Submit*, the WellSky provider portal will open.

We'll update our communications to reflect this change.

Note: If you submit prior authorization requests to WellSky through WellSky CarePort, continue to do so. It provides the fastest response.

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