



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial, BCN commercial and BCN AdvantageSM

Category: Billing/claims/coding

Date posted: June 30, 2026

Use new addresses for paper claims for Blue Care Network and Blue Cross commercial members

We've changed the addresses for mailing paper claims for members with Blue Care Network commercial and BCN Advantage coverage. Additionally, we created one central Blue Cross Blue Shield of Michigan commercial address to replace the separate professional and facility addresses.

We know paper claims are rare, but if you need to send one, please update the addresses you use. To ensure we receive your paper claims for these members, please send them to the updated addresses as detailed below. You can use the new addresses starting immediately.

Effective Oct. 1, 2026, we'll no longer be able to receive paper claims at our existing P.O. boxes.

Line of business	Existing address; ends Sept. 30	New address; active immediately
BCN Advantage	BCN Advantage Claims P.O. Box 68753 Grand Rapids, MI 49516-8753	Blue Cross and BCN Claims P.O. Box 32593 Detroit, MI 48232
BCN commercial	Blue Care Network Claims P.O. Box 68710 Grand Rapids, MI 49516-8710	Blue Cross and BCN Claims PO Box 312500 Detroit MI 48226
Blue Cross commercial	<p>For professional claims: Claims Division Blue Cross Blue Shield of Michigan P.O. Box 312500 Detroit, MI 48231-2500</p> <p>For facility claims: Blue Cross Blue Shield of Michigan P.O. Box 310166 Detroit, MI 48231-0166</p>	<p>For facility and professional claims: Blue Cross and BCN Claims PO Box 312500 Detroit MI 48226</p>

You may notice that the new addresses for BCN are the same ones you use for Blue Cross Blue Shield of Michigan commercial and Medicare Plus Blue claims today. We hope that consolidating these addresses will make your job easier.

We'll update our provider manuals and other resources to reflect these changes.



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Submit your claims electronically whenever possible

As you know, claims are only submitted on paper as an exception. The vast majority of claims can and should be submitted electronically. Instead of submitting paper claims, we encourage you to submit claims electronically through a HIPAA 837 electronic standard transaction.

For more information on electronic claim submission, see these resources:

- The Claims chapter within the *Blue Cross Commercial Provider Manual* and the *BCN Provider Manual*. Here are instructions for [how to access our provider manuals](#).
- [For Providers: How Do I Sign Up for Electronic Data Interchange?](#)

For information on how to get connected to our provider portal, refer to the [Register for web tools](#) page at bcbsm.com/providers.

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