

Some BCN members displaying as inactive in error

Blue Care Network has identified an issue affecting some members with individual coverage. On Sept. 3, these members began displaying in our systems as having their coverage terminated Dec. 24, 2024, in error. Coverage for these members is still active.

These members will have MyBlueSM in the top right corner of their member ID card and will have group number 291654.

We expect our systems to be updated by Sept. 6.

We apologize for the inconvenience.

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