

Update admission and discharge dates on authorizations for Medicare Advantage SNF, LTACH and IRF stays before submitting claims

To help ensure that claims will pay, post-acute care facilities should ensure that the following items are accurate on authorizations before submitting claims for post-acute care stays for Medicare Plus Blue and BCN Advantage members. This applies to stays at skilled nursing facilities, long-term acute care hospitals and inpatient rehabilitation facilities.

- **Admission date** — If the date on which the member was admitted to the facility differs from the admission date on the authorization, contact WellSky to update the admission date on the authorization.
- **Discharge date** — Contact WellSky to add the discharge date to the authorization.

Updating this information will avoid claim denials due to overlapping dates on claims. It will enable us to process your claims as quickly as possible and help you save time.

To update authorizations, contact WellSky by calling **1-855-739-0742** or sending a fax to **1-877-673-8784**.

For additional details about our Medicare Advantage prior authorization program for post-acute care stays, see the [Post-acute care services for Medicare Advantage members: Frequently asked questions for providers](#) document.

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