Blue Cross Blue Shield Blue Care Network of Michigan

Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial, Medicare Plus Blue℠, BCN commercial and BCN Advantage℠

Categories: Authorizations/referrals, System maintenance

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e-referral system out of service for maintenance Sept. 19-20

Here's the next planned maintenance time for the e-referral system:

From 7 a.m. on Saturday, Sept. 19 to 10 p.m. on Sunday, Sept. 20, 2026

Note: All times are Eastern time.

The e-referral system will not be available at all during this time. Here's additional information:

- On Sunday, Sept. 20, the system will be available by 10 p.m. It may be available earlier if maintenance tasks are completed.
- We expect the system to be available during the remaining time over the weekend, although you may experience minor performance issues.

To see more planned maintenance times and to learn how to handle requests while the system is undergoing maintenance, review the list of e-referral System Maintenance Times and what to do.

You can get to this list anytime from any page of our Provider Prior Authorizations website. Scroll down the page and look for the white tile at the bottom.

We're providing this information so you can plan ahead. We apologize for any inconvenience you may experience while the e-referral system is undergoing maintenance.

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