

Update: Most Blue Cross and BCN commercial members must obtain continuous glucose monitor products through an exclusive provider starting Jan. 1

We updated this communication to correct the exception for Native American and Tribal Groups and add an exception for members who have group coverage through Rock.

For dates of service on or after Jan. 1, 2027, most Blue Cross Blue Shield of Michigan and Blue Care Network commercial members must obtain continuous glucose monitor (CGM) products through an exclusive provider; we'll no longer cover CGM products dispensed by network pharmacies or by contracted and noncontracted durable medical equipment (DME) suppliers for most commercial members; see the *Exceptions* section later in this document. As part of this change, Dexcom will be our preferred CGM product for these members.

We're making this change to:

- Simplify the prescribing process for healthcare providers. Providers will send all CGM product prescriptions to the exclusive provider, a mail-order pharmacy and DME distributor.
- Help manage costs and improve affordability for members who have CGM products. With this change, members will pay \$0 out of pocket before deductible for Dexcom CGM products.

Note: Members will continue to have access to Medtronic CGM products through the exclusive provider's DME provider under the medical benefit; out-of-pocket costs for DME supplies will apply. Only Dexcom and Medtronic CGM products will be covered; all other CGM products will be excluded from coverage.

We'll provide information about the exclusive provider soon.

What prescribing providers need to do

- **Before Jan. 1, 2027:** Answer phone calls and electronic prescription requests from the exclusive provider. These calls will notify you about patients who require new prescriptions for CGM products because they currently use non-Dexcom or non-Medtronic CGM products, such as Abbott FreeStyle Libre. You'll need to send prescriptions for Dexcom CGM products to the exclusive provider.

Note: No provider action is required if the member is currently using a Dexcom or Medtronic CGM product. The exclusive provider will call the member's current pharmacy or DME provider to request a prescription transfer. If the exclusive provider is unable to receive a prescription transfer in a timely manner, they will reach out to your office to obtain a new prescription for continuity of care.

- **Starting Jan. 1, 2027:** Send prescriptions for Dexcom or Medtronic CGM products to the exclusive provider. The exclusive provider will determine whether the CGM claim should be billed under the member's pharmacy benefit or medical benefit.

You'll receive a letter by the end of October with additional details about these action items.

What your patients need to do

- **In late October:** Read the member notification letter that will outline the new process and actions members need to take.

- **Before Jan. 1, 2027:** Answer phone calls from the exclusive provider's pharmacy provider. During these calls, patients will need to provide the information required to finalize their member profiles in the exclusive provider's portal and verify address information for deliveries, if needed.

How we'll support member transitions for current CGM product users

To ease the transition, we'll do the following for members who currently use any CGM product:

- **When pharmacy benefit coverage is through Blue Cross or BCN:** We'll proactively issue pharmacy prior authorizations for Dexcom CGM products. These authorizations will be valid from Jan. 1 through June 30, 2027.
- **When pharmacy benefit coverage isn't through Blue Cross or BCN:** These members will be able to obtain Dexcom or Medtronic CGM products through their medical benefit without prior authorization approval for dates of service from Jan. 1 through June 30, 2027.

Exceptions

This change doesn't apply to the following groups and members:

- Blue Cross commercial self-funded groups may opt out of this requirement under the medical benefit.
- Members who reside outside of Michigan and don't have pharmacy coverage through Blue Cross or BCN will be excluded from this change. These members can continue to obtain CGM products from any DME provider contracted by the Blue Cross affiliate that serves the area where the member receives services.
- Native American and Tribal Groups will be able to obtain CGM products from a Tribal Health Pharmacy or from the exclusive provider's pharmacy provider with no out-of-pocket cost.
- Members who have group coverage through Rock and are located in Arizona, Michigan, North Carolina, New York, Ohio or South Carolina will be able to obtain CGM products from Rock Health Collective pharmacy or from the exclusive provider's pharmacy provider.
- Members in groups that use the Premium Drug List may continue to obtain covered CGM products from any network pharmacy. Out-of-pocket costs will apply.

Although this change doesn't apply to the groups and members specified above, providers will be able to send prescriptions for CGM products to the exclusive provider's pharmacy provider, if desired.

Additional information

- Coverage criteria for Dexcom and Medtronic CGM products won't change on Jan. 1, 2027.
- Members who use Medtronic CGM sensors and transmitters can continue to use those products, which will be provided by the exclusive provider's DME provider and covered under the medical benefit. Out-of-pocket costs for DME supplies will apply.
- Members who currently use Abbott Freestyle CGM products will be required to transition to a Dexcom CGM product with a \$0 out-of-pocket cost.
- For diabetes supplies, prosthetics or orthotic supplies other than CGM products:
 - Blue Cross commercial self-funded members will continue to use any DME supplier.
 - Blue Cross commercial fully insured members and members with individual coverage will continue to use Northwood as their preferred DME supplier.

- BCN commercial members will continue to use Northwood as their exclusive DME supplier.

We'll update our provider manuals and related documents to reflect the changes outlined in this provider alert by Jan. 1, 2027. In addition, we'll update all formularies, excluding the Premium Drug List, to cover only Dexcom products.

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