

***We're working to help you find  
quality hospitals and doctors***

[Subscriber Name]  
[Subscriber Address]  
[Subscriber Address]  
[City, State Zip Code]

**Regarding: Transitioning your care before July 1, 2026**

May 6, 2026

**Blue Cross is ready to help you find quality care with participating hospitals and physicians.**

Dear [Subscriber Name]:

As you may be aware, Michigan Medicine has notified Blue Cross that effective July 1, 2026, their Southeast Michigan hospitals, outpatient centers and physicians will no longer accept Blue Cross Blue Shield of Michigan or Blue Care Network health insurance, unless we reach an agreement on a new contract. We're disappointed in this situation and very sorry you are caught in the middle of our negotiations.

**What does this mean for you?**

Our records indicate that you, or someone else enrolled in your health plan, have received care from Michigan Medicine. If future care is needed, we encourage you to transfer your care, and care for others enrolled in your health plan, to a new physician or facility that participates in our network. Care provided by the quality doctors and hospitals in our network will help you avoid higher prices for care with Michigan Medicine's non-participating providers after June 30. If you receive care from non-participating providers, you may be billed up to the full amount of charges.

Transitioning your care to a new, participating physician or facility will ensure you have a lower cost for covered care services. Most other physicians and facilities in Michigan participate in our network, and you can identify alternate providers by visiting [bcbsm.com/updates](http://bcbsm.com/updates). You can also call the number on the back of your member card, and a representative will assist you in transitioning your care.

**Continuity of Care**

Continuity of Care is a program to help pay health care costs for certain medical conditions for up to an additional 90 days should Michigan Medicine leave our network on July 1. Members deemed eligible for Continuity of Care received a letter or email from Blue Cross and Blue Care Network.

Members eligible for Continuity of Care must meet one of the following criteria:

- Undergoing a course of treatment for a serious and complex condition from the physician or facility.
- Undergoing a course of institutional or inpatient care from the physician or facility.
- Scheduled to undergo nonelective surgery from the physician, including receipt of postoperative care from such physician or facility with respect to such a surgery.

- Pregnant and undergoing a course of treatment for the pregnancy from the physician or facility.
- Determined to be terminally ill (as determined under section 1861(dd)(3)(A) of the Social Security Act) and is receiving treatment for such illness from such physician or facility.

For additional information on Continuity of Care, please visit [bcbsm.com/updates](https://bcbsm.com/updates). If you believe that you, or someone else enrolled on your health plan, qualify based on the criteria, you will find information there on how to submit a request for Continuity of Care evaluation.

You will be receiving regular communications from Blue Cross in the weeks ahead to help guide you with potential care transition. We will be advising members and providing reminders at specific points in the process, such as selecting new, participating facilities or providers, including primary care physicians who are not employed by Michigan Medicine.

We are making every effort to successfully negotiate a new payment contract with Michigan Medicine by June 30, 2026. In the meantime, we are ready to help you find alternative care physicians and plan for your care. For up-to-date information about our discussions with Michigan Medicine, members can visit [bcbsm.com/updates](https://bcbsm.com/updates) and for information on how hospital prices and other factors affect your health insurance costs, please visit [MIBlueDaily.com/Affordability](https://MIBlueDaily.com/Affordability).