



Nonprofit corporations and independent licensees  
of the Blue Cross and Blue Shield Association

## Applications removed from Provider Secured Services

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>,  
Blue Care Network commercial and BCN Advantage<sup>SM</sup>

Date posted: June 21, 2022

Date updated: December 9, 2022

## Applications removed from Provider Secured Services

As of **December 16, 2022**, access to Provider Secured Services, including web-DENIS, will be removed as the final step of its retirement.

**Everything you need is now available on our provider portal, Availity Essentials<sup>®</sup>.** You can log in at [availity.com](https://www.availity.com).

For additional details, read the earlier announcements listed below.

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### Earlier announcements:

On **November 18, 2022**, the links listed below will be removed from Provider Secured Services as the fourth phase of its retirement.

**These links are now available from the Applications tab of our payer space in our provider portal, Availity Essentials<sup>®</sup>.**

- Electronic Funds Transfer – Professional and Facility Providers
- FEP Medical Policies for Specialty Pharmacy and Medical Drugs

In addition, the eligibility and benefit lookup information will be removed from web-DENIS at the same time. This includes everything in the **Subscriber Info** section:

- Eligibility / Coverage / COB
- Medicare Eligibility
- Deductible / Maximums
- Benefit Search
- Subscriber Name Search

To check eligibility and benefits on our provider portal, click Patient Registration at the top of any portal page and then **Eligibility and Benefits Inquiry**.

As a reminder, you can find other applications and resources on the Blue Cross and BCN Payer Space on our new provider portal, Availity Essentials. To get there:

1. Log in to our provider portal ([availity.com](https://www.availity.com)).
2. Click *Payer Spaces* on the Availity menu bar.



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3. Click the BCBSM and BCN logo to go to the **Applications** tab within our payer space.

Tiles on the Applications tab are listed in alphabetical order.

The **Provider Resources** site, which replaces the BCBSM Newsletters and Resources and BCN Provider Publications and Resources sites, is available on the **Resources** tab of our payer space.

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On October 25, 2022, the links listed below will be removed from Provider Secured Services as the third phase of its retirement.

**These links are now available from the Applications tab of our payer space in our provider portal, Availity Essentials<sup>®</sup>, many without having to log in again.**

- BCBSM Behavioral Health Preservice Review
- BCBSM Medical Benefit-Medication Prior Authorization
- BCN Medical Benefit-Medication Prior Authorization
- BCBSM Medicare Advantage Medical Benefit-Medication Prior Authorization
- Commercial BCBSM and Commercial BCN Pharmacy Benefit Medication Prior Authorization
- Conduct Preservice Review for Out-of-Area Members
- e-referral
- Medicare Advantage Home Health Care Authorization through CareCentrix
- Medicare Advantage Post-Acute Care Authorization
- Medicare Advantage PPO Medical Benefit-Medication Prior Authorization
- Medicare Plus Blue PPO, BCN Advantage HMO and Prescription Blue PDP plans – Pharmacy Benefit Medication Prior Authorization
- Musculoskeletal Service Authorization through TurningPoint
- NaviNet
- PPO DME Lookup through Northwood, Inc.

At the same time, the **HCPCS Lookup Tool** is being removed from web-DENIS, since it's now available in our new provider portal. This change will also happen on October 25, 2022.

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On September 15, 2022, the following applications will be removed from Provider Secured Services as the second phase of its retirement:

- Health e-Blue<sup>SM</sup> (All instances)
- Internet Claims Tool
- PGIP Practitioner Alignment
- Provider Enrollment and Change Self-Service
- RBCE/MCG Self-Service Tool

Some links and resources are being removed from web-DENIS, since they're available in our new provider portal. These changes will happen on September 22, 2022 and include:

- Provider Enrollment link
- BCBSM Provider Publications and Resources, including:
  - Newsletters & Resources
  - Commercial Pharmacy Prior Authorization and Step Therapy forms
  - Medicare Part D forms
  - Provider Manual
  - Benefit Policy for a Code
  - Max Fee for a Code
  - Entire Fee Schedules and Fee Changes
  - Medical Policy and Pre-Cert/Pre-Auth Router
- BCN Provider Publications and Resources
- Provider Manuals
- Claim Submissions
- BCBSM Contact Us
- BCN Contact Us

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On June 22, 2022, the following applications were removed from Provider Secured Services as the first phase of its retirement:

- BCBSM Qualification Form
- BCN Negative Balance Report
- Clear Claim Connection
- Find a Doctor



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- Physician Choice PPO Eligibility Panel Report
- Provider Trading Partner Agreement (TPA)
- RC Claim Assist

We will update this list as more applications are removed.